

Position: Chief Specialty Services Officer

Position Summary

The Chief Specialty Services Officer (CSSO) is responsible for leading and managing all specialty services as assigned by the Chief Executive Officer (CEO) as defined within the Position Responsibilities of this job description. The CSSO shall develop and oversee all associated systems and will work to improve Hidalgo Medical Services' (HMS) image, quality of care and services, safety, financial position, and number of individuals served.

The delivery of quality service and positive interaction with our customers is critical to the completion of all the tasks within this job description, thus the employee is responsible for establishing and maintaining interpersonal relationships with patients, visitors, and HMS employees in a courteous, respectful, and professional manner. Guidelines include all HMS policies and procedures.

Position Accountabilities

1. Dental Services:
 - a. Oversees the operations of the HMS Dental Division and all associated clinical and non-clinical aspects of services as per HMS, state, and federal rules, regulations, and laws. The CSSO must abide by all HMS CEO and Board of Directors approved policies and procedures.
2. Quality Improvement and Value-Based Care:
 - a. Oversees the operations of the HMS Quality Improvement and Value-Based Care Division and all associated clinical and non-clinical aspects of services as per HMS, state, and federal rules, regulations, and laws. The CSSO must abide by all HMS CEO and Board of Directors approved policies and procedures.
3. Senior Services:
 - a. Oversees the operations of the HMS Senior Services Division and all associated aspects of services as per HMS, state, and federal rules, regulations, and laws. The CSSO must abide by all HMS CEO and Board of Directors approved policies and procedures.
4. Facilities, Custodial, and Security:
 - a. Oversees the operations of the HMS Facilities, Custodial, and Security Divisions, and all associated aspects of services as per HMS, state, and federal rules, regulations, and laws. The CSSO must abide by all HMS CEO and Board of Directors approved policies and procedures.

Minimum Qualifications

- Masters of Business Administration or Public Health Required and
- New Mexico Licensed Registered Nurse Required (or attainable within six months of hire)
- Five (5) Years of Healthcare Executive Leadership Required.
- Fluency in English and Spanish; both written and oral preferred.
- Effective Verbal and Written Communication Skills Required.

To Apply

Completed HMS Employment Application may be emailed to jobs@hmsnm.org or dropped off or mailed to:
1105 N. Pope Street, Suite C, Silver City, NM 88061

Or

530 DeMoss Street, Lordsburg, NM 88045

For more information call 575-247-6036