

POSITION: MEDICAL ASSISTANT

POSITION SUMMARY

Under direction of the RN/Supervisor provide safe, direct patient care utilizing the nursing process in the ambulatory setting including all HMS policies and procedures and Ages of patients served includes: newborn, pediatric, adolescent, adult, and geriatric age groups.

POSITION ACCOUNTABILITIES

- Assists in preparation of patient care areas. Ensures that patient medical records contain necessary information; obtains basic medical history, to include allergies, current medication use, chief complaint; triages and initiates care for patients. Accurately enters data in the current E.H.R. software.
- Assesses patient's condition and nursing needs; sets goals and utilizes appropriate nursing actions to achieve goals.
- Uses the nursing process to implement and document an individualized nursing care, which includes patient/family teaching, under the supervision of a Provider.
- With the approval of the supervising RN performs appropriate routine treatment procedures, including blood draws, catheterization, EKG, and proper medication administration including inventory, ordering receiving and documentation of all medications, injectable medication and Vaccines for Children, "VFC".
- Assists with set up for patient visits and procedures, special tests, procedures and complex treatments. Stocks exam rooms, lab and pharmacy as appropriate.
- Accurately obtains and records vital signs and reports pertinent observations and reactions regarding patients to appropriate medical/clinical staff.
- Assists with or institutes emergency measures for sudden, adverse developments in patients.
- Processes data and generates reports; triages and handles patient calls and contacts in the office and documents them appropriately.
- Promotes a safe and clean environment for patients, visitors, and staff
- Processes requests and properly documents labs, cultures, ensures follow-up on abnormal results.
- Maintains established HMS policies and procedures, objectives, quality assurance program, safety, environmental and infection control standards.
- Ensures that equipment is maintained; assigns staff to monitor and order supplies and medications. Working knowledge of supply locations, equipment and proper usage.
- Promotes fiscal stability of HMS by cost-effective use of resources.
- Assumes responsibility for maintaining competence in clinical practice
- Where applicable, will include cross training for front desk.
- Performs all other duties as assigned.

POSITION ACCOUNTABILITIES

Patient Centered Medical Home

- Prepares for, attends and participates in team meetings and huddles
- Responsible for patient flow on day of visit
- Completes required pre-visit and visit preparation using the MA Standards of Care checklist
- Reviews and completes any overdue health maintenance and open orders at every visit
- Completes appropriate documentation of questionnaires
- Completes follow up work after visit
- Completes planned care team outreach assignments between visits
- Maintains room stocking

MINIMUM QUALIFICATIONS

High School graduate, G.E.D.

CMA diploma from an approved college or technical school

Successful completion of CMA certification exam within 9 months of employment.

One year or more related experience

REQUIRED SKILLS

Excellent human relations and oral/written communications skills Current BLS or equivalent certification or must obtain BLS or equivalent certification within 90 days of employment

DESIRED ABILITIES

Must be a strong team player

Fluency in English and Spanish; both written and oral preferred

TO APPLY

Completed HMS Employment Application may be emailed to jobs@hmsnm.org or Dropped off or mailed:

301 W. College Street, Suite 18, Silver City, NM 88061

or

530 De Moss Street, Lordsburg, NM 88045

For more information call 575 247-6036